

Medication Voucher Program

Frequently Asked Questions: For Patients

Q: *Who can use a voucher?*

A: The vouchers are for patients without insurance coverage for prescription medications and/or earn less than 200% of the Federal Poverty Level. Patients must also be residents of the state of Iowa.

Q: *Where can I get a voucher?*

A: Call the contact person for your county, and he or she will be able to tell you where to get a voucher. To find the contact person for your county, please visit our web site at www.iowapdc.org. Follow the link to the "**Medication Voucher Program**", then follow the link for "**County Contacts**" to download the PDF file. Or, call our office at 515-327-5405.

Q: *Can I get more than one voucher?*

A: Yes. If you have more than one prescription that is covered by the voucher, you will need a voucher for each prescription. If you need refills later on, you may contact your county contact and they will let you know if more vouchers are available.

Q: *How do I use a voucher?*

A: You can use the voucher at one of our participating pharmacies. Bring the voucher and a valid prescription for a 90-day supply of one of the eligible medications. To find a participating pharmacy in your county, please visit our web site at www.iowapdc.org. Follow the link to the "**Medication Voucher Program**", then follow the link for "**Participating Pharmacies**". Or, call our office at 515-327-5405.

Q: *Why can't I use this voucher at Walmart, Walgreens, or other national chain pharmacies?*

A: Since the funds for this program came from the State of Iowa, we have only included pharmacies that are based in Iowa. This is to ensure that the funds are used in Iowa, for Iowans.

Q: *What if I do not have access to a participating pharmacy?*

A: If you are unable to visit one of our participating pharmacies, the Iowa Prescription Drug Corporation can redeem your voucher by mail. Our limited-use pharmacy will fill your prescription and mail it directly to you. **You will complete the Prescription Form** and mail to our office the following items:

1. a valid prescription for a 90-day supply of one of the eligible medications;
2. a valid voucher;

3. the \$3.00 co-pay for each prescription
4. a completed Prescription Form.

To obtain copies of these forms, please visit our web site at www.iowapdc.org. Follow the link to the "**Medication Voucher Program**", then follow the link for "**Prescription Form**" to download the PDF file. Or, call our office at 515-327-5405.

Q: *What if I cannot pay the \$3.00 co-pay when I use the voucher?*

A: Check with any participating Pharmacy to see if they will waive the \$3.00 co-pay. If the pharmacy will not waive the \$3.00 co-pay, the Iowa Prescription Drug Corporation can redeem your voucher by mail. Our limited-use pharmacy will fill your prescription and mail it directly to you. **You will need to complete the Hardship Form** and mail to our office the following items:

1. a valid prescription for a 90-day supply of one of the eligible medications;
2. a valid voucher;
3. a completed Hardship Form **signed by a county representative**.

To obtain copies of the forms, please visit our web site at www.iowapdc.org. Follow the link to the "**Medication Voucher Program**", then follow the links for "**Prescription Form**" and "**Hardship Form**" to download the PDF files. Or, call our office at 515-327-5405.

Q: *What medications are covered by the vouchers?*

A: The list of covered medications is printed on the back of the vouchers. To view the list of covered medications, please visit our web site at www.iowapdc.org. Follow the link to the "**Medication Voucher Program**", then follow the link for "**Medication Formulary**". Or, call our office at 515-327-5405.

Q: *Why are these medications covered and not others?*

A: The list of covered medications was developed by doctors and pharmacists. The drugs on the list are some of the most commonly used medications for some of the most common chronic health conditions.

Q: *What if the vouchers do not apply to my medications?*

A: You can ask your county contact or contact our office for an Iowa Prescription Discount card. This card is accepted at over 700 pharmacies in Iowa and may save you money on your medication, especially on generic drugs. Present the card to a participating pharmacy and they will find out how much your discount will be. If the pharmacy has any difficulty using the card, they can call the help number on the back of the card.